

# Institutional Profile

Physician-Founded.  
Patient-Focused.  
Pioneering Safe Surgery.



**Patients First. *Always.***

سلامة المريض أولاً. دائماً

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# Setting the Standard for Quality

## What is QUAD A accreditation?

Outpatient care moves quickly. Patients often have limited visibility into how facilities prepare for emergencies, manage risk, or maintain clinical standards behind the scenes. QUAD A's accreditation process was developed to bring consistency, accountability, and clarity to that environment.

Accreditation by QUAD A reflects a facility's commitment to meeting and maintaining evidence-based standards for patient safety, infection prevention, & emergency preparedness in outpatient care settings. The value of accreditation comes from the work required to achieve and maintain it. Facilities earn accreditation by meeting defined requirements, embedding standards into daily operations, and sustaining compliance over time.

Accredited facilities operate under structured clinical and operational expectations, including appropriate credentialing, defined scopes of practice, and ongoing readiness for real-world

emergencies. Through regular reviews and peer-based oversight, facilities maintain a culture of continuous improvement and everyday compliance. For patients, accreditation serves as an independent signal that a facility has undergone rigorous evaluation by a qualified accrediting body. It reduces the burden on patients to assess safety practices independently by providing confidence that core requirements for outpatient care have been reviewed and validated.

For facilities, the accreditation process establishes a consistent framework for operations, quality management, and accountability. Ongoing assessments help identify gaps early, support corrective action, and reinforce long-term compliance.

Through collaboration, education, and data-driven oversight, QUAD A supports facilities in building sustainable systems that prioritize patient safety every day. The focus remains on readiness for the next patient.



# About QUAD A

Since 1980, QUAD A has advanced patient safety and quality in outpatient healthcare. Founded and led by physicians, the organization was created to address the unique risks and responsibilities of care delivered outside the hospital setting.

For more than four decades, we have worked with thousands of healthcare centers worldwide to embed safety and quality into everyday practice, beyond inspection-driven preparation.

**Accreditation with QUAD A is collaborative and transparent by design. Facilities are supported by experienced surveyors and accreditation specialists who bring real-world clinical insight and a clear understanding of how standards apply in practice.**



Through education, technical support, and clearly defined processes, we help facilities maintain compliance over time and focus on what matters most: delivering safe reliable care to every patient.

When standards are applied consistently, care improves, risk is reduced, and patients benefit. Everything we do is guided by one principle:

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**Patients First. *Always.***

# Initial Challenges

As outpatient care expanded, safety expectations and oversight did not always keep pace. Differences in anesthesia practices, facility design, and operational requirements created inconsistency across care settings, making it difficult for patients to understand what standards were in place and for high-performing facilities to clearly distinguish themselves.

Physician leaders recognized that outpatient surgery required its own clearly defined standards. Rather than reacting to incidents after the fact, they advocated proactive oversight grounded in clinical experience, accountability, and patient safety.

That advocacy helped shape meaningful regulatory change. In 1996, California became the first state to require accreditation for outpatient facilities administering

anesthesia. Florida followed in 2006, and New York in 2009, reflecting a broader shift toward structured oversight in outpatient care across the United States.

As accreditation became more established, reimbursement pathways for outpatient procedures also evolved. Facilities willing to invest in meeting accreditation requirements demonstrated that safety, quality, and access could advance together.

Today, outpatient surgery continues to face pressure from cost containment, regulatory complexity, and varying perceptions of oversight. QUAD A remains focused on what has guided the organization since its founding: physician leadership, clear standards, and a collaborative approach that supports facilities in delivering safe, reliable care.



# Founding the Organization

In response to the growing need for clearer safety expectations in outpatient surgical care, physician leaders within the American Society of Plastic and Reconstructive Surgeons (ASPRS), now known as the American Society of Plastic Surgeons (ASPS), came together to act. Rather than waiting for regulation to catch up, they formed a committee to develop a physician-led accreditation program focused on accountability, oversight, and patient safety.

That effort led to the founding of QUAD A in 1980, then known as the American Association for Accreditation of Ambulatory Plastic Surgery Facilities (AAAAPSF). In its first year, more than 100 plastic surgery facilities achieved accreditation, reflecting early recognition that outpatient surgical care required defined standards grounded in clinical expertise.

From the outset, expectations were clear. Accreditation requires full compliance with established safety standards and board certification through the American Board of Medical Specialties for all plastic surgeons. These requirements reflected a core belief that outpatient care should be held to rigorous, consistent expectations based on patient risk, not care setting.

As outpatient care expanded rapidly across the United States, QUAD A broadened its mission. In 1992, accreditation was extended beyond plastic surgery to additional specialties, allowing the organization to support safety and quality across a growing range of outpatient settings.

By the early 1990s, the impact of this work was becoming evident. Facilities committed to meeting and maintaining accreditation requirements demonstrated measurable improvements in patient safety, validating a proactive, physician-led approach to outpatient oversight, and marking the beginning of QUAD A's evolution into a broader advocate for patient safety and quality.

**“By 1992, it was evident that accreditation was making a difference in patient safety.”**

# Key Founding Members

QUAD A's evolution was guided by physician leaders who shaped standards beyond governance, influencing clinical practice, education, research, and health policy. Their contributions established accreditation as

a trusted, evidence-based framework for outpatient surgical safety, emphasizing accountability, peer oversight, and patient protection that remains relevant today.

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## Founding Board



**Dr. Ed Truppman**  
First Board President

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As QUAD A's first Board President, Dr. Edward S. Truppman established a physician-led accreditation model that emphasized patient safety and accountability in outpatient surgical care. Beyond setting standards, he advocated nationally, expanding insurance and Medicare coverage for accredited procedures. His efforts positioned accreditation as a key driver of both safety and patient access, shaping outpatient care policies that remain influential today.



**Dr. Foad Nahai**  
Board Member and Past President

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Dr. Foad Nahai advanced QUAD A's academic and global perspective through his leadership as board member and president. Highly respected for his contributions to surgical education and research, he guided the development of accreditation standards rooted in evidence, clinical relevance, and international applicability. His work reinforced the importance of data-informed oversight in promoting safe, high-quality outpatient surgical care worldwide.

# Key Founding Members



**Dr. Robert Singer**  
Founding Board President

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Dr. Robert Singer played a key role in expanding QUAD A's educational mission and establishing accreditation as an ongoing, evidence-based process. As board member, past president, and President of the QUAD A Educational Foundation, he formalized education, peer review, and data-driven oversight as central to patient safety. In 1989, he testified before Congress on cosmetic surgery standards, reinforcing physician led accreditation as a dynamic framework that evolves with clinical practice, emerging risks, and public accountability.



**Dr. Geoferry Keyes**  
Board Member

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Dr. Geoffrey Keyes led the development of the Patient Safety Data Reporting (PSDR) system, creating QUAD A's robust repository of real-world safety outcomes and enabling systematic analysis of adverse events across accredited facilities. His early studies showed how measurable outcomes could guide standards, especially in anesthesia safety and office-based surgery. By integrating data, education, and operational oversight, he reinforced peer review, continuous improvement, and shaped accreditation into a dynamic, evidence driven framework advancing outpatient patient safety.

# Key Founding Members



**Dr. John D. Newkirk**  
Board Member and  
Chair, Investigation Committee

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Dr. Robert Singer played a key role in expanding QUAD A's educational mission and establishing accreditation as an ongoing, evidence-based process. As board member, past president, and President of the QUAD A Educational Foundation, he formalized education, peer review, and data-driven oversight as central to patient safety. In 1989, he testified before Congress on cosmetic surgery standards, reinforcing physician-led accreditation as a dynamic framework that evolves with clinical practice, emerging risks, and public accountability.



**Dr. Hector Vila**  
Board Member and  
Anesthesia Safety Leader

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Dr. Hector Vila, a nationally recognized anesthesiologist, significantly advanced safety standards for office-based and ambulatory anesthesia. He led the landmark 2003 Archives of Surgery study showing substantially higher risks in unaccredited office-based surgical settings, sparking statewide reform discussions. He highlighted that most adverse outcomes occurred in unaccredited facilities across all surgical procedures, not just cosmetic cases, and noted differences among accrediting models, including CMS-aligned and non-CMS pathways. Joining the QUAD A Board, Dr. Vila translated evidence into action, conducting studies that revealed regulatory barriers delaying lifesaving emergency care and guiding meaningful updates to accreditation standards based on real-world clinical practice.

# Programs, Reach, Differentiators

QUAD A's accreditation programs span a wide range of outpatient care settings across the United States and internationally. Through physician-led oversight, consistent standards, and continuous accountability, QUAD A supports patient safety, quality, and regulatory compliance at scale. The programs, reach, and differentiators below reflect how this approach is applied across diverse healthcare environments.

## Programs

### Surgical & Procedural Programs

For centers performing surgical or procedural care

- Ambulatory Surgical Centers (ASC) – United States
- Office-Based Surgery (OBS)
- Office-Based Procedural (OBP)
- Oral & Maxillofacial Surgery (OMS)
- International Surgical (Outside of the US)
- Pediatric Dentistry
- International Dentistry
- Non-Surgical Aesthetics & Wellness (MedSpa)

### International Accreditation Programs

For centers located outside of the United States

- International Surgical
- International Dentistry
- International Physical Therapy
- Polyclinic Accreditation
- Home Healthcare
- Non-Surgical Aesthetics & Wellness (MedSpa)

### Centers for Medicare and Medicaid Services (CMS)

For specific facility types located in the United States

- Ambulatory Surgical Centers (ASC)
- Rural Health Clinics (RHC)
- Outpatient Physical Therapy (OPT)

# Programs, Reach, Differentiators

## Reach

QUAD A's accreditation programs support outpatient care delivery across the United States and internationally.

- 3,700+ accredited facilities worldwide
- Operations in 14 countries across 6 continents
- Coverage across all 50 U.S. states and U.S. territories
- More than 300 new accreditation applications annually

## Differentiators

QUAD A's approach to accreditation is defined by physician leadership, peer accountability, and continuous oversight.

- Physician founded and-led organization
- Quarterly peer review supporting ongoing compliance
- Mandatory Patient Safety Data Reporting (PSDR)
- Real-time adverse event reporting requirements
- Structured Plan of Correction (PoC) and Evidence of Correction (EoC) process
- 100% compliance required for accreditation
- Strict alignment with scope of specialty training and privileges



# Regulatory Collaboration & Alignment

QUAD A maintains extensive partnerships with regulators across multiple jurisdictions, providing technical expertise, safety data, and administrative support to strengthen oversight, policy development, and patient safety. In New York, QUAD A submits monthly reports detailing accredited facilities, adverse events, and accreditation decisions such as terminations, withdrawals, probations, or suspensions. Information is securely exchanged through dedicated platforms to manage complaints and investigations. Regulators frequently refer cases to QUAD A and rely on its determinations to guide enforcement actions, conserving resources and reflecting long-standing trust and collaboration.

In California, regulations mandate public access to accreditation information, including survey reports, accreditation histories, and final decisions. QUAD A fulfills these requirements by providing real-time accreditation data and reports for publication, delivering population rosters, and responding promptly to regulator referrals or complaints. Florida follows an incident-based partnership model, with regulators accessing accreditation and survey performance data upon request to support oversight and enforcement. Across all U.S. partnerships, QUAD A's safety data has directly influenced regulatory and statutory language, and regulators routinely consult QUAD A on draft regulatory text. In emergencies, QUAD A provides technical expertise and expert testimony to enable swift, evidence-based action.

Globally, QUAD A extends its regulatory outreach through quality and excellence initiatives that promote safety and continuous improvement. Partnerships with governments, public-private collaborations, and professional societies build confidence and facilitate adoption of vital quality programs. In Costa Rica, QUAD A partnered with ProMed—now la Cámara Costarricense de la Salud—as the preferred accreditation agency for private practices using anesthesia. In Dubai, the Health Authority authorized QUAD A to conduct mandatory day surgery accreditation surveys, resulting in nearly 75% of day surgeries achieving QUAD A accreditation to improve patient safety.

Through its Dubai collaboration, QUAD A provides strategic and transactional data to verify facility-reported accreditation information, conduct secondary reviews of adverse events and complaints, consult on regulatory updates, and share knowledge. Government inspectors participate in QUAD A surveyor training and quality roundtables, engaging in discussions on survey methods and philosophies. This knowledge sharing fosters cohesive approaches, ensures alignment with DHA expectations, supports continuous improvement, and cultivates a culture of compliance that enhances safety and reduces costly infractions.

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# Regulatory Collaboration & Alignment

QUAD A leverages insights from post-adverse-event investigations worldwide to identify correlations between noncompliance and high-risk outcomes, helping regulators target enforcement where it has the greatest impact. Its expertise in setting standards, assessing safety, and providing technical support has been sought internationally to guide new quality and safety frameworks, translating evidence into actionable policies and advancing patient safety in outpatient care globally.

QUAD A leveraged its expertise in quality and safety to support healthcare development across multiple international initiatives. A project funded by Compete Caribbean and the Belize Trade and Investment Development Service enabled QUAD A to conduct a comprehensive assessment of Belize's healthcare infrastructure and development prospects. Drawing on its experience in implementing quality and safety programs in largely unregulated environments, QUAD A led a U.S. Department of Commerce Special American Business Internship Program delegation, providing senior-level delegates from eight Eurasian countries and the U.S. International Trade Administration with guidance on building patient trust and payer confidence through continuous quality initiatives and routine third-party inspections.

In response to national concerns about post-surgical infections in the Dominican Republic, the U.S. CDC and Department of State requested QUAD A host the International Visitor Leadership Program. During the event, QUAD A's clinical and administrative leaders presented key safety concepts and actionable recommendations to sub-ministers of health at the U.S. Mission to the United Nations. Additionally, the Islamabad Regional Health Authority in Pakistan engaged QUAD A to provide technical support and guidance as the region develops a new quality and safety framework, further demonstrating QUAD A's global reputation for expertise in setting standards, assessing safety, and promoting patient-centered, evidence-based healthcare practices.



Government of Pakistan  
Islamabad Healthcare Regulatory Authority (IHRA)



November 14<sup>th</sup> 2022

## PRESS RELEASE

**Step towards provision of quality healthcare services in ICT**  
MOU signed between Islamabad Healthcare Regulatory Authority (IHRA) and  
American Association for Accreditation of Ambulatory Surgery Facilities (QUAD-A)





# Research Partnerships

## Saving Lives: The Key to Preventing a Common Postoperative Complication

Dr. Samuel Lin and his team of researchers, Iulianna C. Taritsa, BA; Jose Foppiani, MD, and Angelica Hernandez Alvarez, MD, analyzed QUAD A's proprietary PSDR metrics for their research as part of a series of long-term studies. PSDR is a concept unique to QUAD A. As part of the accreditation process, each physician operating or performing procedures in a facility accredited by QUAD A must report quarterly data on cases, which allows population-level study of risks and rates of adverse patient events.

The conclusions drawn by Dr. Lin and his team challenged the perception that DVTs may constitute an unavoidable surgical risk and strongly suggest that surgeons and centers can significantly reduce the risk of DVT through simple and effective means. In summary, bringing the story of this important series of studies to its culmination, Dr. Lin's team found significant evidence that when facilities undertaking outpatient surgery comply with QUAD A's existing DVT requirements, rates of adverse events fall, and vice versa. Simply put, the actions taken by the centers save lives. Their research has emerged as an indispensable resource, inviting healthcare leaders to examine the profound impact of accreditation on patient safety. This exploration reveals the value of QUAD A's PSDR System and showcases its unparalleled datasets.



**“Simply put, the accreditation actions taken by the centers save lives.”**

# Putting Patients First: How Altra Medic Hospital in Guatemala Overcame Medication Challenges for Safer Patient Care

At QUAD A, our philosophy is simple: Patients First. We are committed to ensuring access to high-quality healthcare worldwide. As part of our patient safety initiatives, QUAD A works closely with clinics seeking accreditation to establish alternative practices, particularly in regions where essential medications may be difficult to obtain.

Altra Medic Hospital achieved accreditation on August 18, 2023. During the process, the hospital discovered that Dantrolene—a critical rescue drug for malignant hyperthermia—was not available in Guatemala. Dr. Germain Vargas and his team proactively sourced the medication from a distributor in Mexico and secured other necessary supplies. Thanks to their decisive actions, patients at Altra Medic Hospital now have protection against this potentially catastrophic condition, showcasing the life-saving impact of working with accredited clinics.



**“No matter where you are in the world, patients should have access to high-quality healthcare.”**



# Initiatives

QUAD A's work is informed and strengthened by collaboration with leading clinical, professional, and regulatory organizations. The following partners and stakeholders have played key roles in advancing safety, quality, and education across outpatient care settings:

- American Society of Plastic Surgeons (ASPS)
- American Society for Aesthetic Plastic Surgery (ASAPS)
- American Association of Oral and Maxillofacial Surgeons (AAOMS)
- American Academy of Pediatric Dentistry (AAPD)
- American Society of Anesthesiologists (ASA)
- American Association of Nurse Anesthesiology (AANA)
- Society for Ambulatory Anesthesia (SAMBA)
- Anesthesia Patient Safety Foundation (APSF)
- Association of periOperative Registered Nurses (AORN)
- Association for the Advancement of Medical Instrumentation (AAMI)
- ASC Quality Collaboration
- Agency for Healthcare Research and Quality (AHRQ)
- Harvard-affiliated research teams
- International Confederation of Plastic Surgery Societies (ICOPLAST)
- Swiss Society of Plastic, Reconstructive and Aesthetic Surgery
- Association of Plastic Aesthetic and Reconstructive Surgeons of Southern Africa (APRSSA)
- Emirates Plastic Surgery Society (EPSS)
- Compete Caribbean / InterAmerican Development Bank
- Belize Trade and Investment Development Service
- U.S. Department of Commerce – SABIT Program
- U.S. Centers for Disease Control and Prevention (CDC)
- U.S. Department of State
- Islamabad Regional Health Authority
- Australian Society of Plastic Surgeons
- University of Queensland
- European Committee for Standardization (CEN)
- Alberta provincial health stakeholders
- Department of Health Abu Dhabi
- Ministry of Health and Prevention (UAE)
- National Association of Rehabilitation Providers and Agencies
- National Association of Rural Health Clinics
- National Organization of State Offices of Rural Health



# ISQua

QUAD A's dedication to advancing global patient safety is reinforced through its long-standing relationship with the International Society for Quality in Health Care (ISQua). As an ISQua Institutional Member, QUAD A actively contributes to the international dialogue on healthcare quality and accreditation.

QUAD A and our standards are accredited by the ISQua External Evaluation Association (ISQua EEA), the body that independently evaluates and certifies healthcare accreditation organizations worldwide. ISQua EEA assesses accrediting bodies, like QUAD A, for demonstration of operational competence and adherence to internationally recognized best practices for patient safety and quality of care.

At the ISQua 2025 Conference in São Paulo, QUAD A received the ISQua EEA Award of Compliance in recognition of its commitment to international standards in patient safety and accreditation. This four-year designation is awarded to organizations that demonstrate excellence in the development, governance, and implementation of healthcare accreditation standards aligned with globally recognized best practices. The Award of Compliance reflects QUAD A's leadership in advancing quality systems that promote safe, effective, and accountable care worldwide.





THE GLOBAL ACCREDITATION INITIATIVE

QUAD A and the International Society of Aesthetic Plastic Surgery (ISAPS) have joined efforts through the Global Accreditation Initiative to strengthen patient safety and standardization in aesthetic surgery worldwide. This collaboration enables patients and regulatory authorities to identify facilities that meet the highest standards for quality and safety with confidence.

Facilities accredited by QUAD A, and led by ISAPS member surgeons, demonstrate compliance with international best practices. These centers operate under globally recognized guidelines and employ qualified professionals who prioritize patient safety at every stage of care.

By maintaining accreditation, ISAPS members affirm their commitment to performing procedures in well-equipped, well-managed environments designed to protect patients and optimize outcomes. Together, QUAD A and ISAPS promote a culture of continuous improvement that partners clinical and operational excellence.

The initiative extends QUAD A's global reach, supporting efforts to advance patient safety and accreditation in regions such as the Middle East, Europe, Latin America, and Asia. Through this collaboration, QUAD A and ISAPS provide training and standardization programs for both clinical and administrative staff, equipping entire surgical teams to uphold the same rigorous international standards.

## The Aesthetic Society

In 2024, The Aesthetic Society honored QUAD A at The Aesthetic Meeting in Vancouver, presenting an award in recognition of the organization's 28 years of outstanding partnership and support. This distinction acknowledges QUAD A's enduring contribution to patient safety, education, and the advancement of surgical excellence within aesthetic medicine.

# Milestones and Achievements

- 1978** QUAD A founders began building the framework for QUAD A in 1978. Based on hospital standards, they structured the process and fee schedule in a way that was manageable for small surgery offices. The philosophy of QUAD A was peer-based and offered a more collegial survey process for facilities.
- 1978** The first publication of adverse event data from PSDR aimed at enhancing patient safety.
- 1980** The first standards were in place and over 100 surveys were completed and accreditation was received. Initially, QUAD A accreditation was offered only to plastic surgery facilities.
- 1992** In 1992, QUAD A accreditation was reformed and offered to all ABMS/AOA specialties.
- 1996** In 1996, California mandated accreditation in outpatient settings where anesthesia was being performed. QUAD A was instrumental in the development of this bill.
- 1998** QUAD A was recognized by Medicare and approved to conduct Medicare surveys for Ambulatory Surgery Facilities.
- 2001** A monumental year for QUAD A marked the launch of our web-based Peer Review reporting system, now known as Patient Safety Data Reporting (PSDR). This system allowed us to systematically collect vital procedure and anesthesia data, collaborate with academics, and refine recommendations driving research and advancing patient safety worldwide.
- 2004** QUAD A expanded globally by offering international accreditation through its sister division, Surgery Facilities Resources later known as QUAD A International.
- 2011** In 2011, QUAD A became the first accreditation organization approved by Medicare for Rehabilitation Agencies (OPT).
- 2012** In 2012, QUAD A became the first accreditation organization for Rural Health Clinics (RHC). The OPT and RHC programs were developed in direct response to community needs, demonstrating QUAD A's ability to act quickly and thoughtfully when patient safety demands accreditation.

# Milestones and Achievements

- 2014** In 2014, QUAD A proudly accredited the Orbis Flying Eye Hospital, supporting its mission to restore sight safely to millions of patients worldwide.
- 2015** In 2015, QUAD A received certification from the International Society for Quality in Healthcare External Evaluation Association (IEEA). QUAD A International's accreditation program quickly expanded across Central America, Europe, and Asia.
- 2017** In 2017, QUAD A was invited by the CDC to join the US Department of State's International Visitor Leadership Program presenting to Ministries of Public Health Dominican Republic at the United Nations.
- 2018** Throughout 2018, QUAD A collaborated with leading organizations, including the American Academy of Pediatric Dentistry (AAPD), to develop a program specifically designed to improve safety in pediatric dental facilities. Additionally, partnerships with Harvard researchers strengthened efforts to produce instructive patient safety articles.
- 2019** The Dubai Health Authority (DHA) approved QUAD A for outpatient surgery, establishing QUAD A as the leading accreditation organization for day surgery centers in Dubai and solidifying its position as a regional leader in patient safety and quality standards.
- 2020** QUAD A signed a Memorandum of Understanding with the International Society for Aesthetic Plastic Surgery (ISAPS), formalizing a partnership to promote superb surgical training and facility compliance. This collaboration strengthens QUAD A's role as the preeminent model for adhering to global patient safety standards and delivering the safest care.
- 2022** AAAASF is officially rebranded to QUAD A, achieving a clearer brand identity, improved communication of accreditation programs, and enhanced engagement

Much progress was made in the name of patient safety:

- Signing of a MOU with Islamabad Regional Health Authority in Pakistan offering technical assistance and advice for the development of healthcare regulations
- Partnered with the University College of London to research non-surgical aesthetics to publish safety articles and create standards offering a safe environment for those procedures



# Charitable Contributions

## QUAD A Proudly Accredits the Orbis Flying Eye Hospital, Supporting Its Mission to Restore Sight Safely to Millions of Patients Worldwide

Orbis is a nonprofit fighting avoidable blindness by bringing eye care where it's needed most. Their Flying Eye Hospital, a fully equipped surgical and teaching facility on a converted aircraft, has been accredited by QUAD A since 2014, meeting the highest standards for patient safety and care.

QUAD A toured the Flying Eye Hospital in Dubai, where providers train in an operating room, recovery area, and classroom. Its advanced audio-visual system lets trainees observe surgeries in real time, ask questions, and practice on life-like mannequins and artificial eyes.

For patients in remote areas, the Flying Eye Hospital is a lifeline delivering sight-saving care and training local teams to continue the work. QUAD A is proud to support Orbis's mission and remains committed to advancing patient safety & care worldwide for organizations like Orbis and beyond.



# Charitable Contributions

## Pakistan Medical Center Dubai, U.A.E

QUAD A is honored to accredit the Pakistan Medical Center (PMC), a division of the Pakistan Association Dubai, and the first non-profit healthcare facility of its kind in the Gulf Cooperation Council (GCC) region.

What began as a small community medical camp has grown into a state-of-the-art multispecialty polyclinic that provides thousands of consultations each year to patients of all nationalities. The center offers a full range of services, including diagnostics, health screenings, and medications, completely free of charge to those in need, including the large blue-collar labor force in the community.

PMC's accreditation reflects the shared belief that access to safe, high-quality care should not depend on financial means. The facility's adherence to internationally recognized standards and best practices demonstrates its commitment to delivering comprehensive and compassionate care to every patient it serves.

Through this relationship, QUAD A and the PMC are redefining how patient safety and community service intersect, proving that excellence in healthcare can and should be inclusive.



# Charitable Contributions

## QUAD A Supports **Lestonnac** Free Clinic's Mission to Provide Safe, No-Cost Surgical Care to Patients in Need

Orange County, California's Lestonnac Free Clinic holds the distinction of being the only surgical facility in the United States that provides procedures to underinsured and uninsured patients entirely free of charge. In support of Lestonnac's mission, QUAD A accredited the facility at no charge to the clinic.

The partnership between QUAD A and Lestonnac demonstrates the deeply-held belief that patient safety should never be determined by a patient's location or financial circumstances. By removing cost barriers, both organizations are redefining what accessible, high-quality healthcare can look like in the United States.

As QUAD A CEO Tom Terranova explains, "We are here to make a difference where it matters. Accrediting Lestonnac Clinic free of charge means putting action behind our commitment to making safety and quality care standards the norm, not the exception, regardless of who the patient is or where in the world they reside. Lestonnac is a powerful example of accessible healthcare in action."



# Supporting Our Efforts

## QUAD A Educational Foundation

The QUAD A Educational Foundation is a 501© (3) charitable organization that promotes and implements the educational, scientific and charitable activities of QUAD A, with the goal of always putting patient safety first. Utilizing the exclusive patient safety data from accredited facilities, The QUAD A Educational Foundation funds research that can be presented at professional conferences and published to contribute evidence in important studies for medical journals - including articles on patient mortality and adverse events in outpatient surgery. Donations to the QUAD A Educational Foundation support important educational programs in the field of outpatient surgery, rural health, outpatient physical therapy, and speech pathology, as well as research for medical facilities, healthcare providers, and patients dedicated to improving the safety of care.



## QUAD A NOW Global Accreditation Podcast

QUAD A NOW: The Global Accreditation Podcast delivers expert insights into medical accreditation, patient safety, and the evolving landscape of healthcare. Stay informed on the latest industry developments as we explore critical topics shaping the future of healthcare. Through thought-provoking discussions, we amplify the voices of industry leaders dedicated to advancing excellence in patient care.



# Leading with Purpose

## Current and Past Presidents



### **Dr. William B. Rosenblatt** Current Board President

Dr. William Rosenblatt has been with QUAD A since 2015 and has served as President of the Board of Directors since 2020. A plastic and reconstructive surgeon, Dr. Rosenblatt has centered his career around patient safety since earning his medical degree in 1973.

After five decades, his commitment to that cause is unwavering. Dr. Rosenblatt has helped write laws requiring certification for physicians in New York state who operate in their offices. In his career, Dr. Rosenblatt has served on 12 medical and governmental bodies that advocate for patient safety and is a member of several medical organizations at the state and national levels. "My stewardship of QUAD A furthers my years of service to physicians and patients and I am honored to be able to continue my commitment to the safety of patients," said Dr. Rosenblatt.



### **Dr. Foad Nahai** Past Board President

Dr. Foad Nahai is a leader in aesthetic plastic surgery, known for advancing complex cosmetic procedures. He served on the faculty of Emory University's Department of Plastic Surgery from 1978 to 1997 and later joined Paces Plastic Surgery, which became the Emory Aesthetic Center at Paces in 2013.

Dr. Nahai has held many leadership positions, including serving as president of both the International Society of Aesthetic Plastic Surgery and the American Society of Aesthetic Plastic Surgery.

He was also a director of the American Board of Plastic Surgery. An author of 10 books and over 200 articles, Dr. Nahai is the editor-in-chief of the Aesthetic Surgery Journal, further solidifying his authority in the field.

# Board of Directors



**Monte Jay Goldstein**  
MD  
VP of Investigations



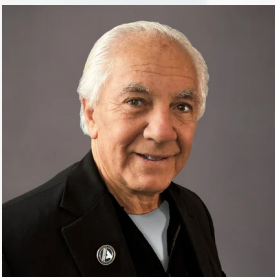
**Lorne King Rosenfield**  
MD  
Director



**Alberto J. Arguello**  
MD  
Secretary



**Darrell Ranum**  
JD, CPHRM  
Director



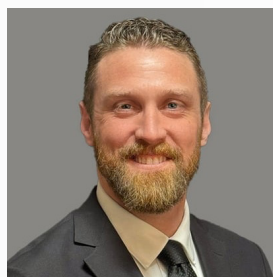
**Lawrence S. Reed**  
MD, FACS  
Treasurer



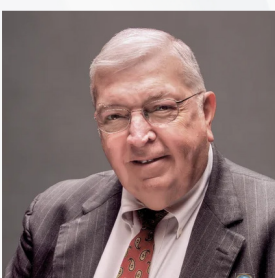
**Gil Weitzman**  
MD  
Director



**Bonnie Denholm**  
DNP, RN, CNOR  
Director and President  
Educational Foundation



**Brett Maxfield**  
MS CRNA  
Director



**Richard W. Hillyer**  
DPT, MBA, MSM  
VP of Accreditation



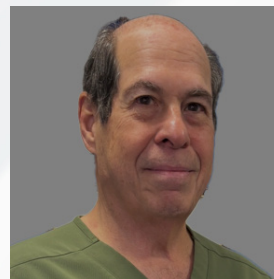
**Dianne Bourque**  
RN, CNOR  
Director

# Board of Directors



**Elsie Crawford**

RN, BSN, MHA  
Director



**Malcom Roth**

MD FACS  
Director



**Courtney Brashier**

DDS MSD  
Auditor

“ My stewardship of QUAD A furthers my years of service to physicians and patients and I am honored to be able to continue my commitment to the safety of patients.”

Dr. Rosenblatt.



# Leading with Purpose



## Thomas Terranova

JD, MA, MBA

### Chief Executive Officer

Tom has been with QUAD A since 2009 and currently serves as the company's CEO, guiding its efforts to ensure alignment with the strategic objectives set by the board of directors. He oversees QUAD A's financial health, attends to staff needs, and stewards the organization's resources and offerings.

An attorney by trade, Thomas has served as a consultant to several multinational corporations, utilizing data mining and predictive analytic technologies to advance their missions. He also practiced at one of the largest law firms in the world, managing large international mergers and acquisitions. Thomas is a member of the American Bar Association, the Illinois Bar Association, and the Chicago Bar Association. Though he thoroughly enjoys his legal career, serving as CEO at QUAD A offers a unique and fulfilling opportunity.

**“It is so rewarding to have the opportunity to provide strategic leadership for an organization with such an important and noble mission as protecting the lives and well-being of patients.”**

# Leading with Purpose

## Muhammad Muddrik Anwar

PhD, MS, MBA, BA

### Director of Growth & Partnerships – EMR

Muddrik is QUAD A's Director of Growth & Partnerships for the Eastern Mediterranean Region. Muddrik leads our efforts in the region with an underlying commitment to the philosophy that safe healthcare is a human right. He is committed to ensuring that limited resources never stand in the way of a patient's ability to receive safe, quality care. Muddrik and QUAD A, as an organization, strive to spread proven safety practices and globally recognized standards to all facilities that are ready to adhere to the stringent standards required to offer comprehensive care, with a focus on safety and quality, from the moment a patient walks in the door through the entire recovery process.



**“ Make dignified, safe care a global standard every time, everywhere, for everyone. ”**

# Our Vision of the Future

Our Vision: A future where patient safety is non-negotiable. Where every healthcare facility operates at 100% compliance, every single day. A future where transparency isn't just a choice, but a commitment. And patients, empowered and informed, demand nothing less than accreditation from their providers as proof of that commitment. We're working toward a system where safety is the rule, not the exception.

## Expanding International Accreditation

### **Advancing International Healthcare Excellence:**

In line with our commitment to quality, QUAD A has expanded its scope to provide international non-profit healthcare accreditation across various practices and specialties. Our accreditation supports the highest quality of services for patients and staff in outpatient facilities, clinics, and other healthcare organizations.

### **Accessible Quality Care for Non-Profits and Charities:**

At QUAD A, we are dedicated to enhancing healthcare standards worldwide and making quality care available to all, regardless of their economic circumstances. Additionally, our goal is to make accreditation accessible to non-profit and charitable healthcare organizations. These initiatives are equally significant components of our mission to advance healthcare quality and accessibility.



# Contact QUAD A

At QUAD A, we welcome collaboration and conversation with healthcare professionals, organizations, and policymakers committed to advancing patient safety worldwide.

QUAD A is a non-profit global accreditation organization that standardizes and improves the quality of healthcare patients receive.



For questions about accreditation, partnership opportunities, or media inquiries, our team is here to help.

## Headquarters

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