

Webinar 2 - Accreditation in Transition: How New Standards Are Reshaping the Process

Questions & Answers



Hospital Privileges

- **Q** If the physician has privileges, are we still required to verify credentials and request an AMA physician profile and NPDB query?
- **A** If the physician has current hospital privileges, you can assume education, training and credentialing have been verified. However, the primary responsibility falls upon the facility.

Observation of Care

- **Q** What happens if your scheduled cases get canceled on the day of the surveyor coming for your visit? Schedules change so often.
- A If unable to conduct observation of care, the surveyor will ask staff to walk them through the delivery of care processes. Please refer to the following link to learn more - <u>https://www.quada.org/en/standards-news-and-updates/observation-of-care-1</u>

Surveys

- **Q** If our facility moved and had a in person relocation survey does that set a new accreditation cycle or will the next in person site visit still be on the old schedule?
- A The relocation survey does not reset your existing triennial survey date.
- Q Will you send the self survey when it is due?
- A Yes. All facilities receive a self-survey reach out 60 days prior to the expiration date of their accreditation.
- Q Will the evidence be due 30 days from the statement of deficiencies or from the time the POC is approved?
- A The 10- and 30- calendar day deadlines respectively are based on the receipt of the SOD.

Communications, Templates & Paperwork

Q Does this new portal include reporting functions?

A If the term 'reporting functions' is referring to PSDR reporting, then that will be a future enhancement. The current PSDR portal remains active until then. Facilities will receive notification when this transition becomes available.





Miscellaneous

- **Q** Our surgical site is currently being built. Our timeline to open is sometime end of Q3/beginning of Q4 of this year. When should we submit our application?
- A The typical timeline for obtaining accreditation is three (3) months. The facility should submit their application once they have conducted ten (10) cases within their facility (unless their state requires a start-up survey). Two (2) of these ten (10) cases must be in the highest anesthesia class requested.
- **Q** Can an OBS-accredited facility transition to an ASC?
- A Yes, please submit a program change request with your accreditation specialist.
- **Q** Why do we continue to have trouble getting our renewal certificate via the marketing email? I have to reach out several times before I get a copy.
- A Certificates are automated and sent to medical directors' email addresses. If not received, please check your junk/spam folder. For additional assistance with certificates, reach out directly to <u>info@quada.org</u> or your assigned accreditation specialist to obtain copies.
- Q When can we expect the Request to Add Physician form to be updated to list the updated required items?
- **A** QUAD A staff adds are now taking place in the QUAD A portal. The paper forms are no longer required. To receive assistance with adding a physician to the portal, please reach out to your assigned accreditation specialist.



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